



If this is an Emergency or there is a clinical requirement for transport within 90 minutes, call 000 now

Metropolitan Walker, Walker Assist and Wheelchair (Metro Transfers Only) | Phone: 1300 360 929 (enquiries/cancellations) | Fax: 1300 361 929 (bookings)

PATIENT INFO

Patient's Given Name:

Patient's Surname:

Please review the following COVID-19 criteria and tick all that apply:

Does the patient have a positive COVID-19 infection?

Yes      No

Is the patient currently in isolation due to tier 1 exposure?

Yes      No

Has the patient had close contact in the past 14 days with a COVID-19 confirmed case, or have been in a known cluster location (i.e. aged care facility)?

Yes      No

FORM SELECTION

## SELECT ONE OF THE FOLLOWING FORM

Please make sure you've completed page 1 and one of the following form, and return both page 1 and the following form of your choice.

 **REQUEST FOR CLINIC TRANSPORT SERVICES**  
Click Here to Page 2

 **RENAL PATIENT BOOKING FORM**  
Click Here to Page 3



# REQUEST FOR CLINIC TRANSPORT SERVICES VER. 1.0

Is it clinically necessary for the patient to travel by Ambulance? See over for rules      Yes      No

Does the patient require active clinical monitoring/supervision during transport? See over for rules      Yes      No

**Patient's Given Name:**

**Patient's Surname:**

**Patient's Contact Number:**

**DOB:**

**Age:**

**Gender:**

Male

Female

X (Unspecified/Indeterminate)

**Booking Facility:**

**Contact Name:**

**Contact Phone #:**

**Contact Fax #:**

**Pick-Up Day:**

**Pick-Up Time\*:** (must be > 1 hour prior to appt time)

**Appointment Time:**

\*If the pick-up time is prior to 07:00 and the patient is being transported from a Regional area, by submitting this form I acknowledge that I have spoken to the receiving facility and have confirmed that they will accept the patient if they are running late. All bookings prior to 07:00 are subject to review and approval by ESTA before the booking can be confirmed.

**Pick-Up Location:** Include full address (and name of facility if appl.)

**Ward/Dept/Residence:**

**Destination:** Include full address (and name of facility if appl.)

**Ward/Dept/Residence:**

**Authorising Practitioner:**

**Practitioner Phone #:**  
(Pub Hosp appt only)

**Medical Diagnosis:**  
(relating to transport)

**Purpose of transport:**  
(e.g. x-ray)

**Infectious Disease:** (please specify)

**Select one platform only:** If a stretcher is required, please fax to 1300 366 314.

**Walker**

Patient is able to walk and climb three steps unaided.

**Walker Assist**

Patient is able to walk and climb three steps with assistance.  
Patient is able to step transfer.

**Wheelchair Hoist**

Patient mobility is confined to a wheelchair and transport must be completed in a hoist equipped vehicle.



Does the patient have a wheelchair?

Yes

No

Guide/Assistance Dogs (with declaration)

Four Wheel Frame

Wheelchair

Other (please specify)

**Responsible Party (Billing):**

DVA

Pension/HCC

Subscriber

TAC

WorkCover

IHT

**Number:**

**Public Hospital Outpatients Appointment for patient under Pension, HCC or IHT: Hospital Order Number:**

Transports to/from Specialist Patient Clinics or Health Independence Programmes must be booked and authorised by the receiving hospital and will not be processed without an order number – please note that an UR number is not an Order Number

**Going for admission:**

**Return Trip:**

Yes

No

**Escort:**

Essential Primary Carer (Note – other escorts and/or family cannot be transported due to COVID-19 and must make alternate arrangements)

# RENAL PATIENT BOOKING FORM

**For Quarter Ending:**    March    June    September    December

**Dialysis Days:**    Mon    Tue    Wed    Thurs    Fri    Sat    Sun

**Recurring Booking:**    Yes    No    **Commencement Date:**    **End Date:**

**Patient's Given Name:**    **Patient's Surname:**

**Patient's Contact Number:**    **DOB:**    **Age:**    **Gender:**  
Male    Female    X (Unspecified/Indeterminate)

**Contact Name:**    **Contact Phone #:**    **Contact Fax #:**    **Appointment Time:**

**Return Trip Required:**    Yes    No    **Suitable for Multi Load:** (If not, please specify below ▼ )    **Dialysis Usually Takes:** (Hours)

**Pick-Up Location:** Include full address (and name of facility if appl.)

**Current Diagnosis:**    **Receiving Dialysis Unit:**

**Medical History:**    **Infectious:** (If yes specify)    Yes    No

**Patient Weight:**    < 160 kg    160 – 230 kg    230+ kg

**Select one platform only:**    If a stretcher is required, please fax to 1300 366 314.

**Walker**  
Patient is able to walk and climb three steps unaided.

**Walker Assist**  
Patient is able to walk and climb three steps with assistance.  
Patient is able to step transfer.

**Wheelchair Hoist**  
Patient mobility is confined to a wheelchair and transport must be completed in a hoist equipped vehicle.

▼  
Does the patient have a wheelchair?    Yes    No

Guide/Assistance Dogs (with declaration)    Four Wheel Frame    Wheelchair

Other (please specify)

**Name of Authorising Nephrologist:**    **Responsible Party:** (Please specify one of the following)    **Number:**  
Pension    DVA    AV Membership    Hospital

**Signature:**    **Authorising Dialysis Hub/Satellite:**

\* Please note that by using this booking form you acknowledge that the patient has a bona fide medical reason for requiring transport by Ambulance Victoria Non-Emergency Patient Transport.

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