

## Healthcare Professional Registration



VICTORIAN VIRTUAL  
EMERGENCY DEPARTMENT  
Northern Health

## Telehealth Consult Platform

### 1 Go to [vved.org.au](http://vved.org.au) and select 'Ambulance Victoria'

### 2 Start the registration form\*

### 3 Complete the verification process

Enter a mobile number to receive a one-time password to proceed.

### 4 Complete the remainder of the form and submit

### 5 Enter Telehealth Consult Platform\*

Weblink sent to mobile phone and email address recorded in registration form.

### 6 Enter patient identifiers

Enter patient's name. Phone number can be mobile or landline - must be available to answer if VVED need to call whilst waiting.

### 7 Wait for consult to start

- If disconnected, re-enter using same consult weblink (position in queue will remain the same)
- If experiencing wait time > 15-minutes use 'chat box' on screen to message ANUM
- If required, call VVED ANUM 0459 847 364 (to cancel or request consult more urgently)

## Tips

- **\*Registration form** and **Telehealth consult** weblinks are saved to AV mobile phones
- Remain on scene until cleared by VVED physician
- Request emergency physician in-charge for complex cases or if second opinion needed