



Strategic Plan FY23+ development

Frequently Asked Questions

Why is Ambulance Victoria developing a new Strategic Plan?

Ambulance Victoria's current 2017-2022 Strategic Plan sunsets in June 2022. It is a requirement under the Victorian Ambulance Services Act 1986, to prepare a strategic plan for the operation of the ambulance service, and to submit this plan to the Minister for approval. The Strategic Plan sets the framework for the development and delivery of our Annual Plan.

How is Ambulance Victoria developing the Strategic Plan FY23+?

The Ambulance Victoria Strategic Plan FY23+ is being developed through a comprehensive process of engagement with our people, partners, stakeholders and the broader community. Due to COVID-19, our engagement will be undertaken via online channels including surveys, workshops, interviews, and written submissions which will inform the development of the Plan. The Plan will be approved by the Minister for Ambulance Services in 2022.

Does the Strategic Plan FY23+ mark a change of direction for Ambulance Victoria?

The Strategic Plan FY23+ builds on the reform agenda which has been well progressed and delivered significant benefits for our patients, people and communities, but the continued growth and changing needs of the community mean that we must continue to invest and innovate to ensure we can deliver outstanding patient care well into the future.

How will the new Ambulance Victoria Strategic Plan be shared with staff and stakeholders?

In July 2022, the new Strategic Plan will be shared internally and externally, with our people and key stakeholders. In addition, the Plan will be available on the Ambulance Victoria website and our intranet.