



Ambulance Victoria's Performance

2025/26 Quarter 2 (1st October 2025 to 31st December 2025)

Ambulance Victoria has two official response time targets:

- Respond to Code 1 incidents within 15 minutes for 85% of incidents state-wide, and
- Respond to Code 1 incidents within 15 minutes for 90% of incidents in centres with populations greater than 7,500.

Response times are an important measure of the service we provide, but are only one of a number of measures used to gauge the effective delivery of an ambulance service.

Our response times are measured from the receipt of the triple zero (000) call until the first AV resource arrives on scene. Response times are influenced by many factors including traffic, distance required to travel, availability of ambulances and demand for our services.

We designate those patients that require urgent paramedic and hospital care as "Code 1," and these patients receive a "lights and sirens" response. The tables below provide information about our Code 1 response time performance by both Local Government Area (LGA) and Urban Centres and Localities (UCL).

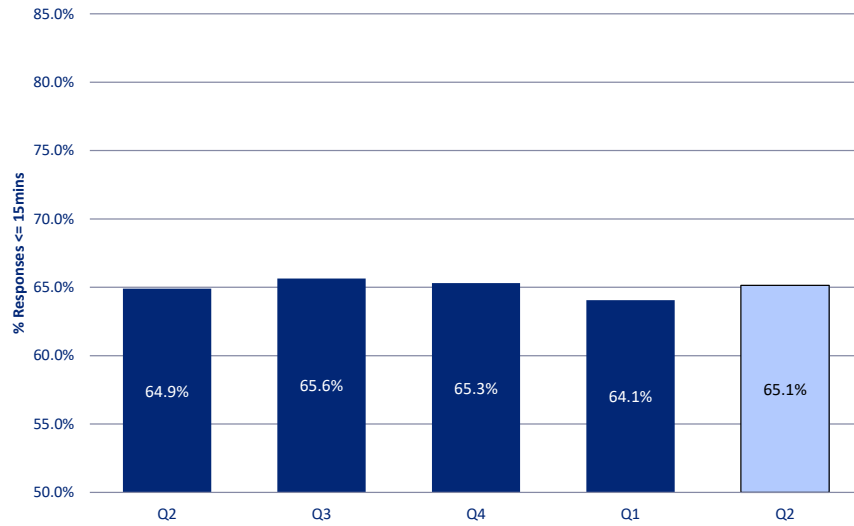
Code 2 incidents are acute, but not time critical and do not require a lights and sirens response. AV's average Code 2 response time performance has also been provided.

As part of our process of continual improvement, the response time performance shown below has been calculated using data sourced from the Computer Aided Dispatch (CAD) system used across Victoria. Definitions can be found in the Glossary at the end of this document.

Report Navigation This table shows the response time measures published in this document. Clicking on the items Map, Table and Chart will take you to the appropriate page.

	Local Government Area	Urban Centre Locality
CODE 1	% <= 15 Minutes MAP TABLE CHART	% <= 15 Minutes MAP TABLE CHART
	Average MAP TABLE	Average MAP TABLE
CODE 2	Average MAP TABLE CHART	Average MAP TABLE CHART

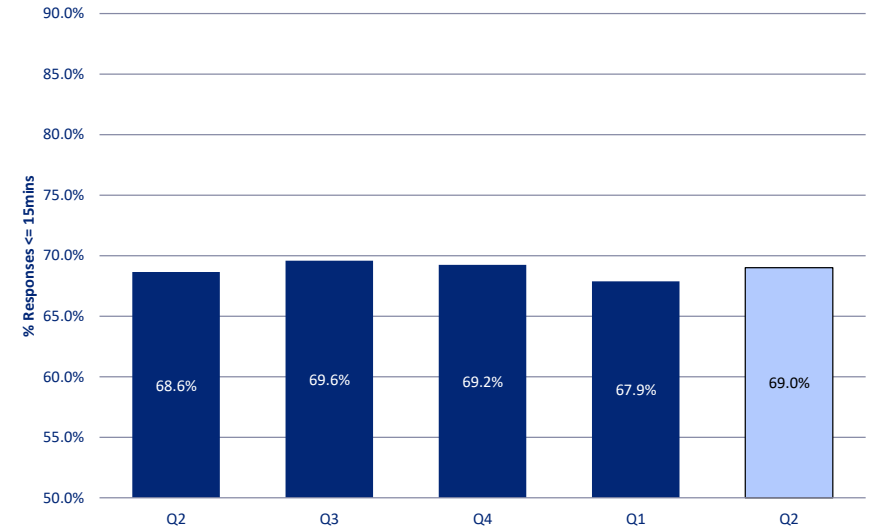
**AV State-wide Code 1 First Response Performance -
Percentage <= 15 Minutes**



MAP

TABLE

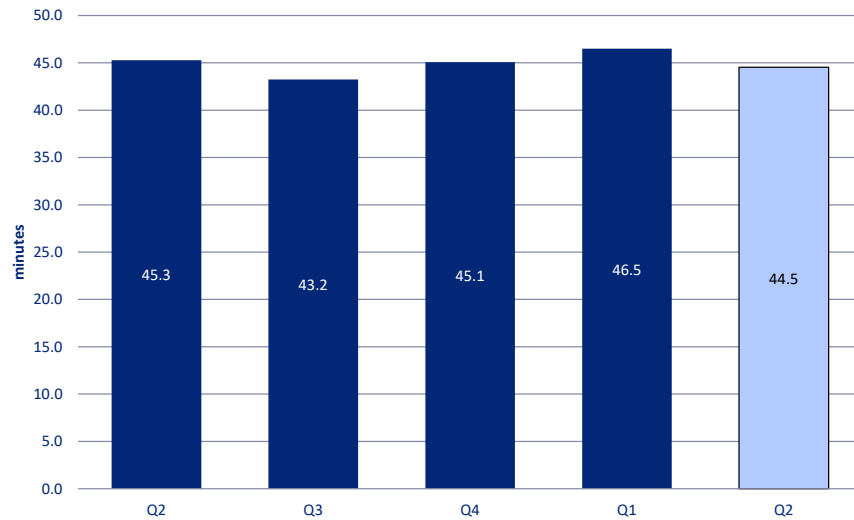
**AV State-wide Code 1 First Response Performance for
UCLs > 7,500 Persons - Percentage <= 15 Minutes**



MAP

TABLE

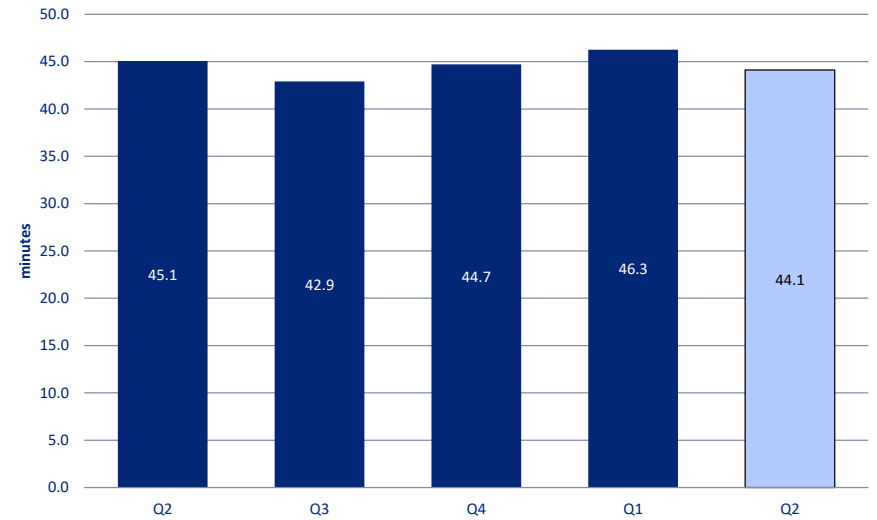
**AV State-wide Code 2 First Response Performance -
Average**



MAP

TABLE

**AV State-wide Code 2 First Response Performance for
UCLs > 7,500 Persons - Average**



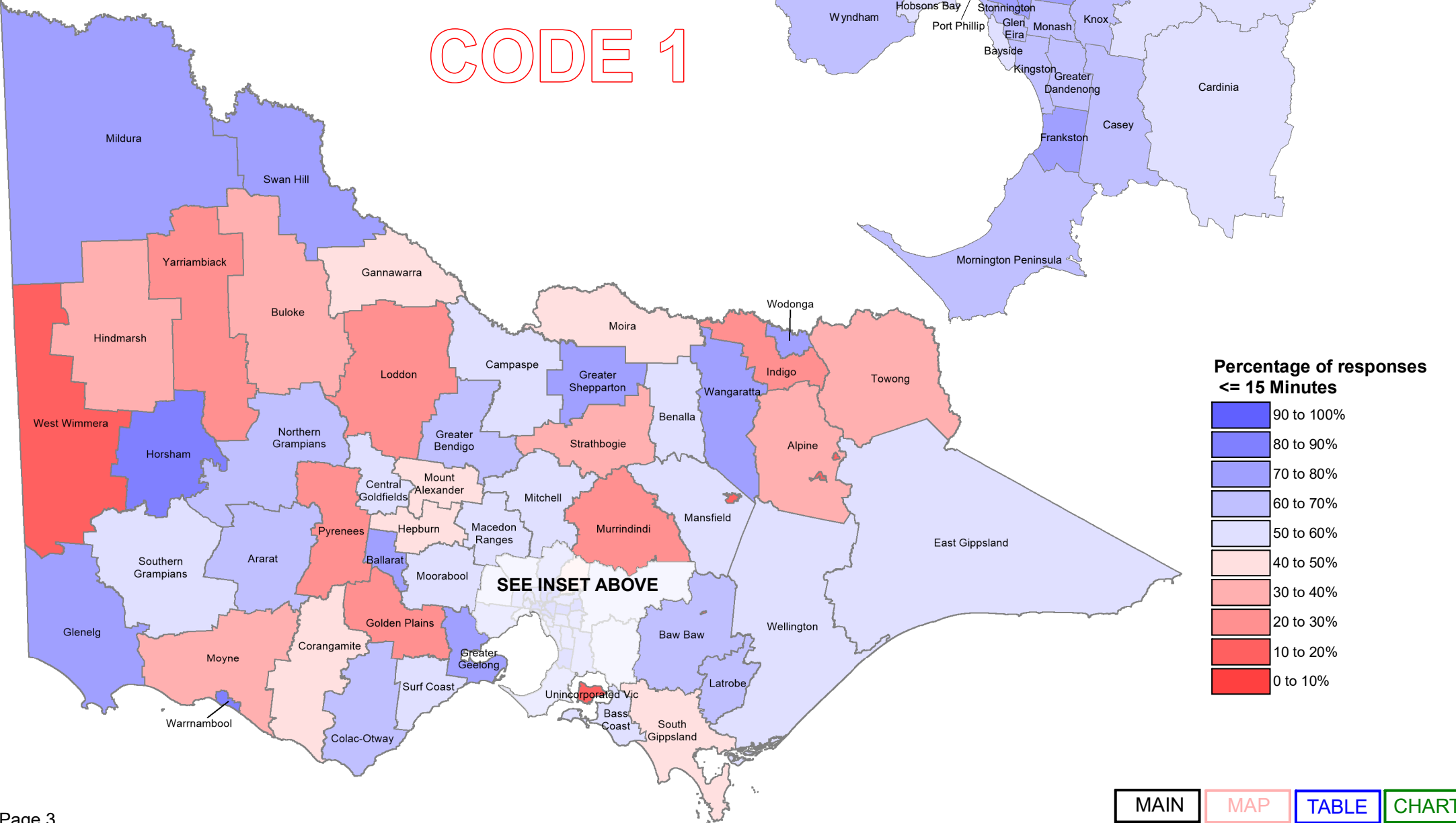
MAP

TABLE



Ambulance Victoria

Percentage of Code 1 responses <= 15 Minutes by LGA
2025/26 Quarter 2 (1st October 2025 to 31th December 2025)

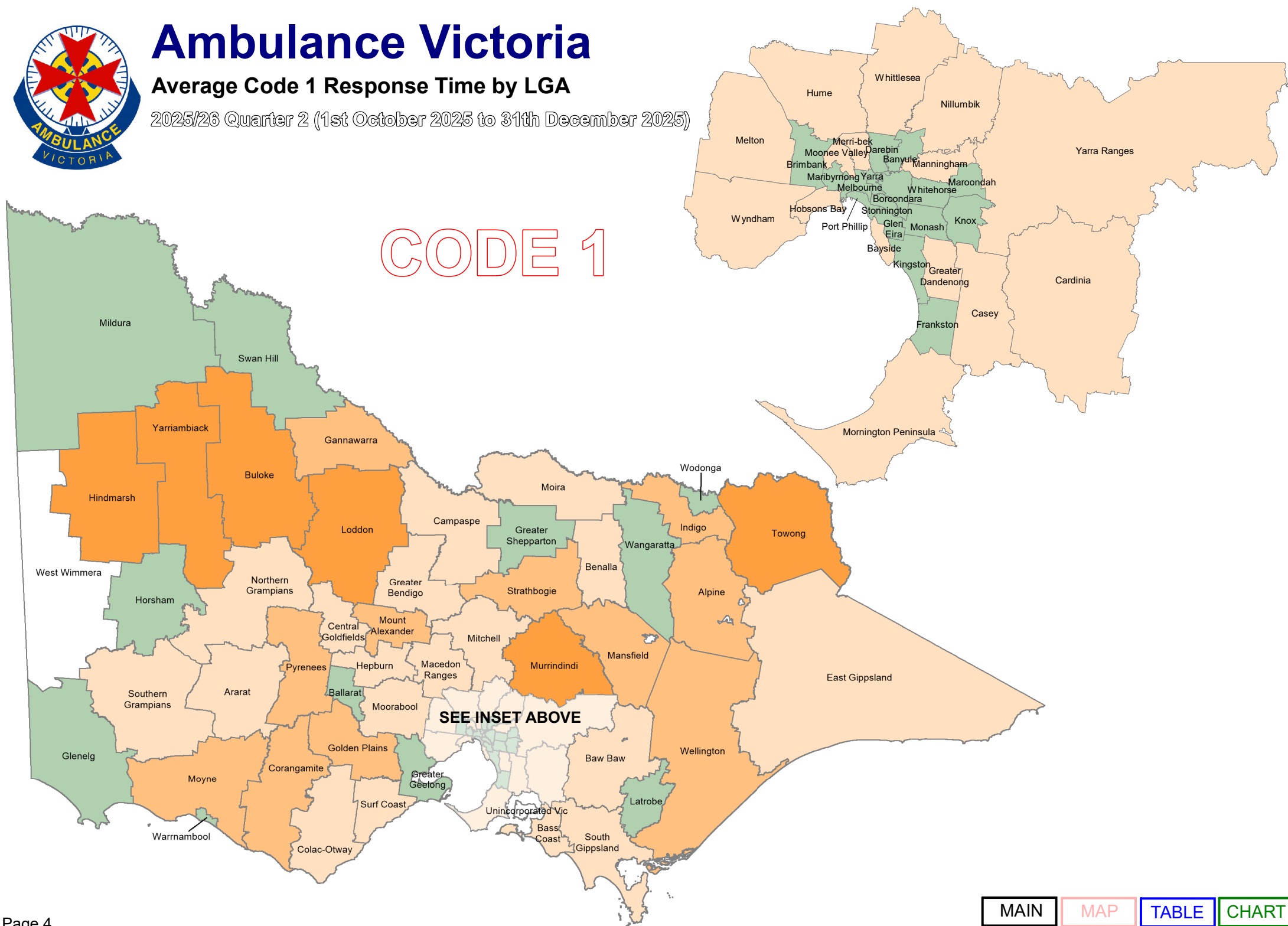




Ambulance Victoria

Average Code 1 Response Time by LGA

2025/26 Quarter 2 (1st October 2025 to 31st December 2025)





Code 1 First Response Performance by LGA

LGA Name	Qtr 2 2024/25			Qtr 3 2024/25			Qtr 4 2024/25			Qtr 1 2025/26			Qtr 2 2025/26		
	% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses	% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses	% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses	% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses	% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses
Alpine	41.9%	23:56	217	44.3%	22:32	203	44.9%	22:05	216	39.7%	23:00	194	32.2%	22:46	199
Ararat	70.7%	15:20	174	62.9%	15:52	186	65.9%	16:23	205	57.9%	18:59	216	66.0%	17:05	209
Ballarat	76.9%	13:41	2,326	77.7%	13:23	2,112	75.1%	13:49	2,225	76.9%	13:46	2,429	77.5%	13:45	2,265
Banyule	70.5%	14:23	1,730	73.3%	13:53	1,676	74.4%	13:31	1,815	72.4%	13:49	1,740	71.2%	14:43	1,688
Bass Coast	53.9%	17:46	781	54.6%	17:48	793	59.5%	16:58	723	59.0%	16:42	715	56.7%	16:41	834
Baw Baw	62.5%	16:01	918	61.6%	16:25	904	57.3%	17:18	971	59.5%	16:47	1,005	62.0%	16:08	1,014
Bayside	63.6%	16:17	986	66.3%	15:29	1,008	62.6%	15:57	1,002	65.4%	15:48	1,050	59.8%	16:47	1,097
Benalla	54.2%	18:01	308	59.7%	16:52	300	55.8%	19:31	265	62.3%	17:36	297	58.2%	18:12	304
Boroondara	68.7%	15:20	1,597	69.3%	15:14	1,433	70.3%	14:44	1,664	69.6%	15:39	1,646	70.7%	14:59	1,634
Brimbank	68.3%	15:04	3,132	71.0%	14:31	2,969	69.4%	14:24	3,121	68.5%	14:40	3,174	69.1%	14:49	3,123
Buloke	29.8%	27:25	94	34.8%	24:40	89	28.0%	30:16	93	28.4%	27:41	102	34.8%	29:19	89
Campaspe	55.7%	18:00	698	60.6%	16:38	678	55.0%	17:15	711	53.9%	17:34	760	57.1%	17:52	736
Cardinia	54.8%	17:05	1,656	54.0%	17:18	1,615	55.6%	17:04	1,661	52.2%	17:53	1,721	53.4%	17:25	1,671
Casey	61.3%	15:46	5,000	63.7%	15:29	4,813	63.0%	15:37	4,983	61.7%	15:57	5,441	64.1%	15:21	5,186
Central Goldfields	51.3%	20:53	335	58.8%	17:49	284	57.0%	19:11	302	51.4%	20:38	329	53.8%	18:31	301
Colac-Otway	61.4%	17:51	306	57.4%	18:34	282	59.2%	18:25	326	60.1%	18:57	291	63.2%	17:42	321
Corangamite	42.8%	19:50	243	38.1%	22:15	270	43.1%	21:23	267	34.4%	23:09	256	42.1%	22:03	247
Darebin	73.0%	14:19	2,621	74.2%	13:54	2,368	77.0%	13:18	2,434	74.2%	14:18	2,503	77.1%	13:50	2,413
East Gippsland	53.3%	19:07	1,114	52.4%	19:34	1,146	54.5%	18:37	1,021	53.3%	19:29	1,109	55.3%	19:13	1,065
Frankston	72.8%	14:05	2,643	74.3%	13:40	2,505	71.8%	13:58	2,590	72.1%	14:10	2,662	73.8%	13:57	2,621
Gannawarra	42.1%	23:31	145	40.3%	22:25	181	44.7%	23:37	150	44.8%	21:15	163	46.6%	21:56	148
Glen Eira	70.1%	15:11	1,608	68.5%	14:34	1,500	69.2%	15:00	1,563	67.4%	15:11	1,613	68.2%	14:40	1,533
Glenelg	73.4%	14:30	290	72.8%	14:25	290	72.1%	14:29	298	72.3%	14:41	358	71.0%	14:58	335
Golden Plains	28.6%	21:59	255	37.5%	19:35	240	28.0%	22:19	254	30.2%	21:21	235	29.1%	22:08	306
Greater Bendigo	62.6%	16:21	2,339	63.8%	15:42	2,209	64.9%	15:30	2,248	62.6%	16:16	2,452	64.2%	16:03	2,308
Greater Dandenong	66.1%	14:55	2,481	68.2%	14:36	2,371	68.6%	14:25	2,627	65.3%	15:31	2,595	67.9%	15:15	2,408
Greater Geelong	73.3%	14:02	4,860	73.0%	13:50	4,814	71.8%	14:08	4,991	73.8%	14:01	5,089	71.1%	14:24	5,059
Greater Shepparton	71.2%	15:02	1,501	71.8%	14:28	1,436	73.4%	13:43	1,385	75.2%	13:43	1,413	75.4%	13:43	1,322
Hepburn	41.1%	19:42	304	38.1%	19:50	273	40.5%	19:45	259	37.4%	20:56	243	40.7%	19:45	248
Hindmarsh	48.1%	24:27	79	63.0%	18:43	92	37.5%	25:57	96	38.4%	26:43	86	37.9%	25:22	87
Hobsons Bay	58.9%	16:45	1,366	60.8%	15:50	1,202	60.2%	16:06	1,296	61.0%	15:27	1,389	57.6%	16:23	1,417
Horsham	81.3%	12:20	369	83.2%	11:40	346	77.8%	12:49	356	81.9%	12:34	359	81.6%	12:36	374
Hume	60.2%	16:12	4,565	60.1%	16:00	4,513	59.2%	16:04	4,706	57.3%	16:32	4,750	58.3%	16:41	4,685
Indigo	22.6%	24:36	190	21.8%	23:43	170	22.0%	25:17	205	23.7%	25:52	177	27.5%	22:42	200
Kingston	66.5%	15:06	2,223	66.4%	15:19	2,030	64.4%	15:06	2,072	63.9%	15:21	2,108	65.6%	14:58	1,988
Knox	70.5%	14:21	2,095	72.1%	13:55	1,963	69.2%	14:43	2,071	69.5%	14:39	2,137	69.3%	14:41	2,057
Latrobe	74.5%	13:34	1,991	72.5%	13:56	1,885	71.4%	13:57	1,966	70.2%	14:04	2,072	69.8%	14:24	2,108
Loddon	31.2%	24:23	157	26.3%	25:45	167	25.8%	25:29	159	26.2%	26:19	172	29.3%	25:34	184
Macedon Ranges	55.4%	16:47	693	60.2%	16:05	601	53.9%	16:44	777	53.9%	17:00	807	58.7%	16:53	738
Manningham	65.4%	15:21	1,409	63.8%	16:10	1,296	64.9%	15:44	1,321	64.2%	15:56	1,432	64.8%	16:04	1,521
Mansfield	50.5%	23:12	105	40.5%	26:04	116	44.3%	25:34	140	41.1%	24:58	112	50.4%	20:10	135
Maribyrnong	63.7%	15:33	1,315	66.9%	15:11	1,229	69.6%	14:26	1,173	65.4%	14:59	1,168	67.6%	14:52	1,298
Maroondah	71.9%	14:26	1,675	71.5%	14:19	1,549	69.5%	15:03	1,596	72.3%	14:13	1,572	71.8%	14:50	1,636
Melbourne	74.0%	13:36	3,190	76.8%	13:02	3,159	79.1%	12:33	2,883	76.1%	12:54	2,907	76.1%	13:17	3,228
Melton	54.9%	17:19	3,061	56.4%	16:42	2,866	56.0%	16:33	3,106	53.0%	17:25	3,412	53.8%	17:14	3,283
Mildura	76.8%	13:50	1,076	76.1%	13:32	1,093	75.2%	13:45	1,098	75.9%	13:54	1,075	75.4%	14:08	1,059
Mitchell	51.5%	18:18	892	52.3%	17:53	800	55.0%	17:14	918	51.7%	18:15	976	51.6%	18:33	1,000
Moir	49.0%	19:38	643	57.2%	17:56	617	55.0%	18:39	591	49.7%	19:17	650	49.2%	19:14	638
Monash	66.4%	15:32	2,168	67.5%	14:52	2,083	66.3%	15:14	2,257	65.5%	15:25	2,187	68.7%	14:59	2,172
Moonee Valley	66.5%	15:33	1,747	65.6%	15:24	1,630	67.7%	15:16	1,747	63.5%	15:50	1,821	65.8%	15:16	1,816
Moorabool	49.3%	17:58	535	51.7%	17:25	484	48.3%	18:36	574	46.6%	18:51	564	53.4%	17:24	545
Merri-bek	69.3%	14:51	2,621	69.7%	14:48	2,418	69.8%	14:57	2,579	66.9%	14:59	2,730	69.5%	15:01	2,535
Mornington Peninsula	60.1%	16:11	2,912	62.0%	15:56	2,801	64.1%	15:04	2,818	62.0%	15:40	2,865	66.4%	15:04	2,742
Mount Alexander	42.5%	21:42	285	52.1%	18:05	267	45.8%	18:45	312	39.0%	20:53	295	40.6%	20:10	281
Moyn	33.2%	20:31	220	37.2%	19:21	234	38.8%	20:20	183	38.3%	19:52	183	38.7%	20:28	173
Murrindindi	31.1%	25:45	241	32.7%	25:44	272	33.3%	24:15	273	29.3%	24:39	266	27.9%	25:16	258
Nillumbik	48.2%	18:32	681	52.0%	17:48	629	57.4%	16:40	577	49.7%	18:16	719	48.8%	18:15	683
Northern Grampians	55.1%	19:39	245	69.1%	15:12	256	61.6%	17:16	292	61.5%	16:47	244	62.2%	16:49	270
Port Phillip	71.0%	14:13	1,557	69.7%	14:24	1,564	70.2%	14:19	1,452	71.7%	14:37	1,429	68.7%	14:54	1,554
Pyrenees	29.1%	24:58	172	37.1%	21:22	159	29.7%	22:57	158	34.6%	21:53	136	24.4%	22:49	123
Queenscliffe	65.6%	15:51	64	58.1%	16:09	43	59.5%	15:07	42	66.7%	15:45	54	55.7%	17:15	61
South Gippsland	48.2%	18:47	483	42.5%	19:23	520	46.2%	19:13	507	47.4%	19:11	506	47.6%	18:28	508
Southern Grampians	60.5%	17:29	215	60.7%	16:54	224	61.1%	17:40	221	57.4%	18:45	209	56.3%	19:45	197
Stonnington	69.4%	15:07	1,351	69.1%	14:35	1,217	69.9%	14:40	1,264	67.3%	14:46	1,182	70.4%	14:32	1,248
Strathbogie	30.3%	24:18	251	37.9%	22:06	227	35.2%	22:39	247	33.9%	23:28	254	32.7%	22:21	266
Surf Coast	60.9%	16:03	466	58.2%	16:25	486	54.8%	17:02	440	54.0%	17:17	439	58.8%	16:22	442
Swan Hill	68.3%	14:55	353	71.0%	14:05	328	68.7%	14:52	361	68.4%	16:21	345	75.4%	13:28	358
Towong	33.7%	31:16	95	23.1%	32:47	78	34.2%	26:42	73	38.2%	26:39	76	30.3%	28:16	89
Wangaratta	70.8%	15:24	614	68.5%	15:38	511	71.5%	15:18	565	69.0%	15:37	590	71.5%	14:40	568
Warrnambool	84.5%	12:29	566	85.6%	11:40	542	84.1%	12:02	555	85.2%	12:07	535	82.1%	12:38	560
Wellington	53.9%	18:33	843	48.5%	19:34	790	50.0%	19:19	868	53.1%	18:10	769	51.0%	20:00	772
West Wimmera	40.4%	25:09	57	34.1%	26:43	41	33.3%	25:23	72	26.8%	26:22	56	17.1%	36:12	41
Whitehorse	71.4%	14:10	1,959	70.1%	14:17	1,766	71.7%	14:31	1,956	70.2%	14:37	1,957	74.2%	13:45	1,870
Whittlesea	65.1%	15:19	3,430	65.8%	15:18	3,217	66.5%	14:49	3,413	62.1%	15:43	3,679	64.5%	15:42	3,686
Wodonga	77.7%	13:55	780	74.0%	14:24	764	74.0%	14:03	676	72.4%	14:17	771	74.5%	14:07	746
Wyndham	65.4%	15:13	3,268	66.2%	14:52	3,271	65.6%	15:05	3,656	64.3%	15:28	3,728	65.2%	15:19	3,565
Yarra	76.4%	13:39	1,358	77.0%	13:25	1,371	77.1%	13:02	1,356	76.2%	13:10	1,304	76.5%	13:30	1,348
Yarra Ranges	55.2%	17:41	2,030	54.7%	17:19	2,012	52.5%	17:51	2,045	49.2%	18:28	2,065	53.9%	17:40	2,031
Yarriambiack	43.0%	23:07	114	31.6%											



Ambulance Victoria

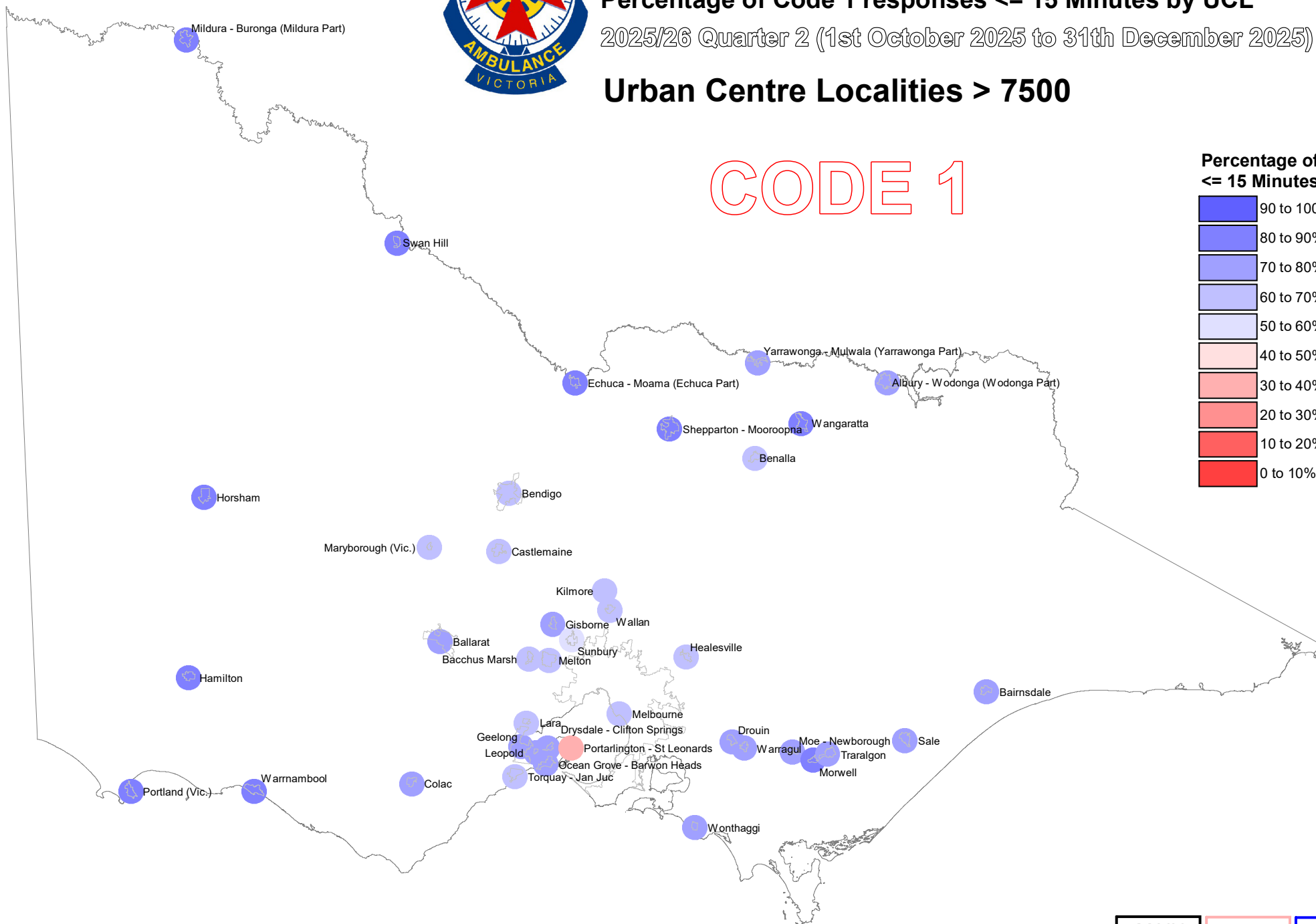
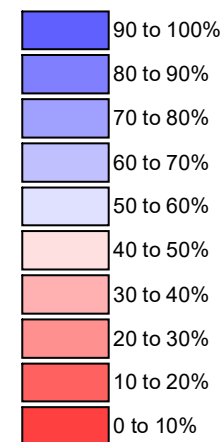
Percentage of Code 1 responses <= 15 Minutes by UCL

2025/26 Quarter 2 (1st October 2025 to 31st December 2025)

Urban Centre Localities > 7500

CODE 1

Percentage of responses
<= 15 Minutes





Ambulance Victoria

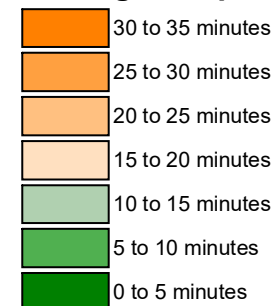
Average Code 1 Response Time by UCL

2025/26 Quarter 2 (1st October 2025 to 31st December 2025)

Urban Centre Localities > 7500

CODE 1

Average Response Time





UCL Name

	% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses
Albury - Wodonga (Wodonga Part)	80.4%	13:23	715
Bacchus Marsh	55.6%	16:23	331
Bairnsdale	71.4%	15:20	374
Ballarat	78.2%	13:30	2,214
Benalla	65.1%	15:51	232
Bendigo	68.5%	15:11	2,014
Castlemaine	61.3%	18:39	163
Colac	78.5%	14:25	191
Drouin	69.8%	14:48	252
Drysdale - Clifton Springs	72.0%	14:05	271
Echuca - Moama (Echuca Part)	85.2%	11:31	243
Geelong	76.3%	13:44	3,527
Gisborne	71.0%	14:43	155
Hamilton	84.8%	12:48	145
Healesville	66.3%	18:01	178
Horsham	90.3%	10:53	319
Kilmore	63.5%	17:00	167
Lara	72.5%	13:15	178
Leopold	78.8%	12:29	132
Maryborough (Vic.)	66.0%	17:50	244
Melbourne	66.9%	15:07	65,224
Melton	60.7%	16:45	1,519
Mildura - Buronga (Mildura Part)	87.3%	11:22	770
Moe - Newborough	77.8%	12:51	519
Morwell	85.5%	11:37	538
Ocean Grove - Barwon Heads	71.8%	14:08	252
Portarlington - St Leonards	38.9%	18:14	180
Portland (Vic.)	86.1%	11:18	173
Sale	82.8%	12:16	320
Shepparton - Mooropna	78.1%	14:07	1,185
Sunbury	52.9%	17:27	607
Swan Hill	83.9%	11:14	217
Torquay - Jan Juc	68.2%	14:04	245
Traralgon	73.6%	14:08	625
Wallan	59.7%	16:39	253
Wangaratta	81.8%	13:11	501
Warragul	78.5%	13:07	354
Warrnambool	85.3%	12:09	543
Wonthaggi	71.7%	15:11	180
Yarrawonga - Mulwala (Yarrawonga Pa	72.5%	16:17	193

Qtr 2 2024/25

Qtr 3 2024/25

Qtr 4 2024/25

Qtr 1 2025/26

Qtr 2 2025/26

% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses
78.8%	13:55	685
59.4%	15:58	308
72.3%	14:58	368
79.2%	13:11	2,021
66.5%	15:23	233
69.7%	14:40	1,898
71.0%	14:36	145
80.1%	13:57	166
76.8%	14:55	211
75.5%	13:15	273
80.1%	12:47	272
76.4%	13:20	3,272
71.3%	15:03	129
85.9%	10:55	142
67.3%	16:01	171
90.1%	10:19	312
65.9%	15:57	129
65.2%	14:33	230
76.3%	13:31	177
70.0%	15:42	207
67.9%	14:50	61,867
61.1%	16:16	1,430
89.1%	11:06	736
77.6%	13:40	500
84.2%	11:56	512
77.7%	13:14	309
41.4%	18:36	220
87.0%	11:24	177
81.4%	12:26	258
79.2%	13:30	1,151
52.5%	17:17	615
87.2%	10:45	203
69.5%	14:23	279
73.7%	13:41	570
61.0%	15:51	228
81.3%	13:18	396
77.3%	12:49	353
86.7%	11:33	525
79.9%	13:07	189
78.1%	14:08	178

% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses
78.8%	13:25	613
55.2%	16:38	348
76.9%	13:21	342
76.6%	13:38	2,114
68.9%	16:47	196
70.7%	14:28	1,963
66.0%	15:24	188
72.4%	15:46	203
68.0%	16:50	253
70.3%	15:18	279
78.1%	13:35	247
75.4%	13:43	3,460
62.6%	15:25	190
83.2%	12:32	149
61.1%	18:14	167
87.9%	10:55	297
72.2%	14:40	162
70.9%	13:49	244
76.6%	12:16	171
69.8%	16:32	222
67.9%	14:48	64,493
62.0%	15:32	1,513
86.7%	11:39	744
77.2%	13:11	504
85.1%	11:48	511
71.7%	13:08	300
28.3%	19:36	173
82.9%	12:05	181
75.5%	13:41	318
82.6%	12:32	1,071
49.9%	17:32	641
86.8%	10:52	220
62.0%	15:30	234
72.2%	14:00	604
59.0%	15:59	273
82.6%	12:36	447
74.1%	13:56	351
85.3%	11:55	537
78.1%	14:16	187
68.2%	16:49	170

% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses
76.5%	13:45	705
52.2%	17:58	335
76.8%	14:03	379
78.3%	13:35	2,325
68.4%	16:34	247
68.5%	15:15	2,144
55.4%	19:26	184
70.3%	16:45	209
68.5%	15:15	260
75.8%	14:23	281
76.8%	14:35	263
77.6%	13:24	3,559
69.8%	13:50	179
82.2%	12:54	135
60.2%	17:22	171
89.2%	11:03	314
59.7%	17:34	159
70.3%	14:46	256
77.6%	13:00	174
65.8%	17:21	231
66.1%	15:11	66,140
59.5%	16:55	1,653
87.2%	11:28	728
79.0%	12:39	539
81.9%	12:34	509
74.7%	13:45	269
35.2%	19:15	182
84.9%	12:34	212
83.1%	12:22	266
81.3%	13:00	1,136
50.7%	17:57	592
85.9%	11:42	206
58.7%	16:00	259
71.6%	13:56	669
55.3%	16:52	313
83.1%	12:55	451
77.7%	13:42	368
86.8%	11:53	515
76.1%	13:33	213
71.3%	15:00	188

% Responses <= 15 Minutes	Average Response Time Minutes	Total Number of First Responses
79.8%	13:33	667
60.8%	16:16	342
77.7%	14:21	332
78.8%	13:33	2,170
68.9%	16:20	235
69.3%	15:03	1,990
63.2%	17:02	152
78.8%	14:46	217
77.9%	13:22	271
70.2%	14:23	265
80.3%	13:32	259
75.2%	13:48	3,559
77.0%	12:44	174
80.2%	13:37	121
63.4%	16:39	161
88.5%	11:21	339
65.0%	16:15	180
61.6%	15:45	219
72.1%	14:07	147
68.1%	15:38	213
67.4%	15:04	65,326
60.2%	16:32	1,609
89.9%	11:03	682
73.4%	14:16	537
82.8%	12:48	563
72.6%	14:54	277
39.4%	18:48	203
82.5%	12:29	211
79.5%	12:48	254
82.7%	12:48	1,038
54.6%	18:08	604
88.9%	10:44	225
65.5%	14:54	255
72.0%	13:39	647
64.2%	15:57	296
82.5%	12:43	440
77.9%	13:02	371
83.2%	12:34	542
76.4%	13:54	208
70.5%	15:49	190

MAIN

MAP
≤ 15 Minutes

MAP
Average

TABLE

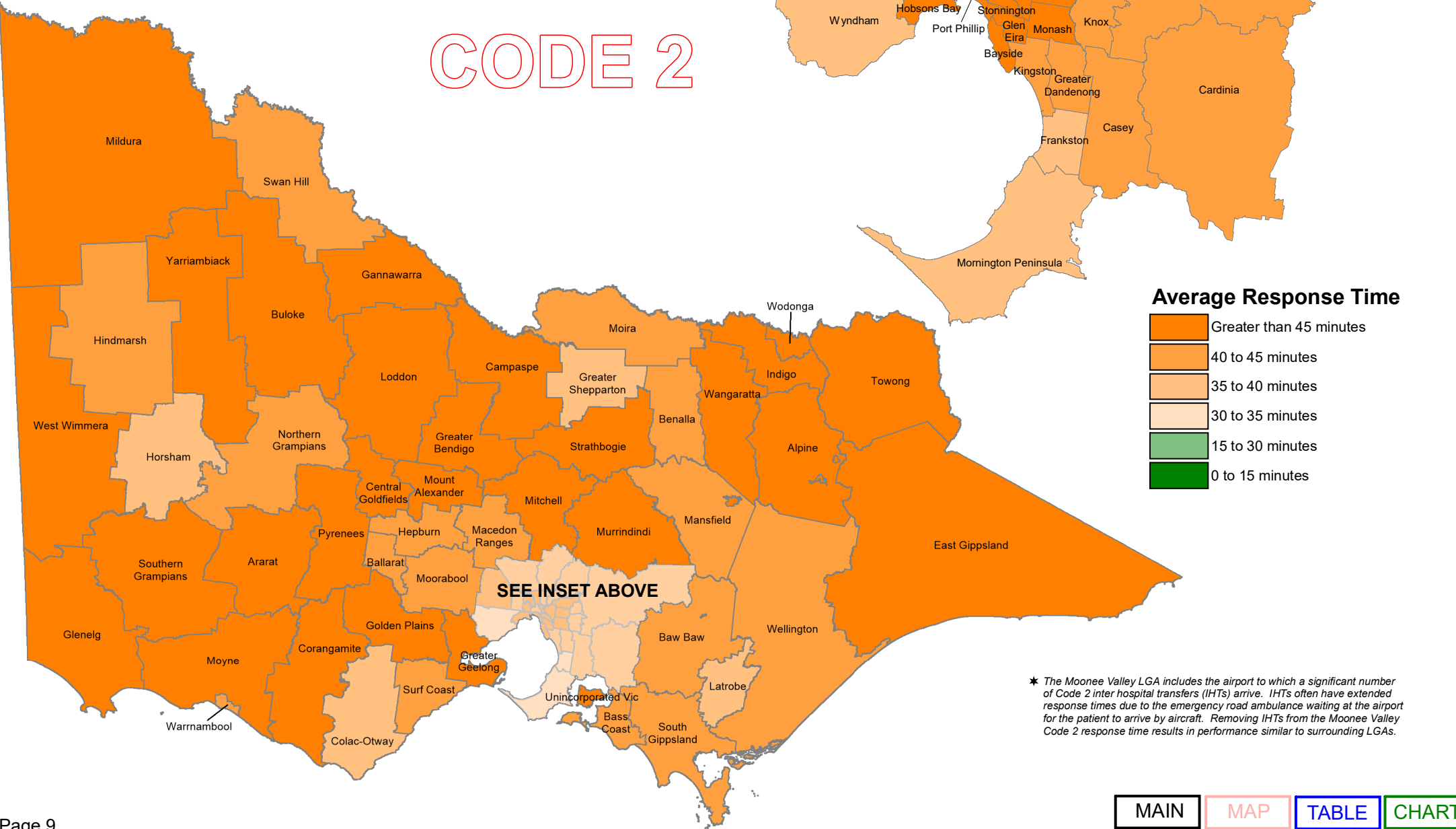
CHART



Ambulance Victoria

Average Code 2 Response Time by LGA

2025/26 Quarter 2 (1st October 2025 to 31st December 2025)





Code 2 First Response Performance by LGA

LGA Name	Qtr 2 2024/25		Qtr 3 2024/25		Qtr 4 2024/25		Qtr 1 2025/26		Qtr 2 2025/26	
	Average Response Time Minutes	Total Number of First Responses	Average Response Time Minutes	Total Number of First Responses	Average Response Time Minutes	Total Number of First Responses	Average Response Time Minutes	Total Number of First Responses	Average Response Time Minutes	Total Number of First Responses
Alpine	53:29	187	44:19	175	47:56	156	53:51	146	52:58	165
Ararat	43:48	140	36:41	193	45:33	177	37:59	172	47:34	150
Ballarat	45:08	1,177	41:24	1,126	46:12	1,166	44:18	1,078	44:36	1,086
Banyule	44:58	859	45:01	826	43:53	895	46:00	835	40:59	810
Bass Coast	46:15	577	44:31	607	43:35	545	45:15	533	41:02	566
Baw Baw	39:23	530	37:38	539	42:39	551	40:24	559	40:26	550
Bayside	51:45	557	48:21	557	51:41	552	56:53	577	51:06	588
Benalla	47:21	188	44:26	213	46:43	239	43:02	206	41:35	222
Boroondara	50:49	811	45:43	751	47:57	796	49:56	834	47:56	799
Brimbank	43:43	1,391	40:26	1,377	41:58	1,364	46:15	1,332	40:16	1,337
Buloke	60:34	59	52:37	63	56:03	62	56:15	66	53:01	65
Campaspe	43:35	466	46:29	487	51:17	468	46:02	467	46:40	483
Cardinia	42:34	763	39:22	726	41:55	787	45:53	682	41:07	719
Casey	43:26	2,219	40:50	2,153	41:34	2,143	44:33	2,181	41:58	2,297
Central Goldfields	47:19	267	38:33	227	45:17	250	44:17	272	48:14	230
Colac-Otway	41:30	274	43:36	241	46:35	255	43:01	250	38:30	239
Corangamite	47:18	173	52:03	160	54:47	204	46:37	175	53:35	171
Darebin	45:34	1,140	43:42	1,153	44:37	1,154	45:15	1,120	43:38	1,190
East Gippsland	47:23	674	50:00	685	47:03	699	49:02	628	47:07	706
Frankston	39:30	1,402	37:04	1,421	37:10	1,480	39:51	1,378	38:38	1,444
Gannawarra	55:12	104	47:25	120	55:40	132	55:57	145	61:42	124
Glen Eira	55:25	702	49:22	716	53:01	790	56:07	726	49:40	739
Glenelg	39:14	230	38:01	245	37:57	217	35:39	230	45:14	246
Golden Plains	49:27	102	50:23	123	48:22	102	44:02	96	47:25	116
Greater Bendigo	46:57	1,158	44:44	1,070	43:02	1,126	43:33	1,015	45:05	1,155
Greater Dandenong	41:58	1,342	38:43	1,288	40:27	1,235	45:16	1,204	42:00	1,278
Greater Geelong	42:39	2,556	42:53	2,546	44:48	2,519	43:49	2,451	45:00	2,556
Greater Shepparton	42:27	806	40:49	817	39:51	792	42:17	770	38:17	782
Hepburn	46:55	152	38:17	164	43:54	148	43:03	163	42:35	155
Hindmarsh	36:19	76	42:02	68	42:34	62	51:52	80	43:58	76
Hobsons Bay	43:36	652	45:10	616	43:58	660	46:28	637	46:17	648
Horsham	39:02	267	39:24	278	46:46	250	41:09	282	37:36	250
Hume	42:56	1,708	41:33	1,734	42:48	1,786	43:28	1,783	42:31	1,792
Indigo	53:11	107	57:22	113	49:49	94	66:18	90	46:38	95
Kingston	46:47	1,051	42:28	1,042	46:23	1,000	47:57	947	42:20	1,038
Knox	41:43	1,087	38:45	1,059	42:36	1,082	45:00	1,055	40:14	1,003
Latrobe	33:24	973	35:10	1,043	35:05	1,073	37:10	1,057	35:46	1,035
Loddon	54:20	83	52:54	98	59:54	98	54:07	69	53:57	90
Macedon Ranges	39:06	474	36:32	453	39:56	503	38:46	480	41:19	487
Manningham	44:10	698	47:03	668	45:12	658	49:11	608	47:28	645
Mansfield	38:33	120	52:33	102	50:44	99	40:19	123	40:54	120
Maribyrnong	49:39	693	43:23	676	43:25	644	48:23	602	46:17	656
Maroondah	43:51	863	39:56	885	42:47	904	44:58	791	42:08	892
Melbourne	43:21	1,718	40:27	1,718	41:27	1,594	41:19	1,546	40:53	1,712
Melton	45:08	1,251	42:00	1,205	45:54	1,323	46:57	1,293	45:01	1,310
Mildura	45:23	657	46:14	635	47:22	641	48:19	680	47:16	614
Mitchell	46:00	611	43:52	556	44:39	609	44:33	538	45:40	588
Moir	48:09	473	43:03	450	42:57	494	46:39	457	42:05	468
Monash	48:05	1,143	45:21	1,046	47:07	1,112	51:34	1,121	46:34	1,114
* Moonee Valley	83:52	1,274	81:52	1,313	87:53	1,288	88:30	1,217	82:39	1,345
Moorabool	44:32	366	39:41	344	42:58	354	44:51	360	42:25	305
Merri-bek	49:30	1,167	45:00	1,106	48:51	1,168	48:33	1,114	46:56	1,080
Mornington Peninsula	40:24	1,717	38:25	1,614	37:06	1,626	41:07	1,484	37:02	1,682
Mount Alexander	49:50	244	46:21	215	49:14	210	49:03	202	48:46	196
Moyne	52:09	104	50:13	116	50:22	99	55:24	86	49:40	118
Murrindindi	46:15	182	49:06	200	54:07	188	52:12	173	50:20	171
Nillumbik	41:05	289	41:21	300	40:19	329	42:47	290	42:34	332
Northern Grampians	42:58	202	39:47	230	39:24	200	44:15	226	44:53	227
Port Phillip	51:20	762	45:41	817	48:42	711	52:22	656	50:52	783
Pyrenees	53:21	68	50:42	75	50:57	67	54:12	66	58:00	68
Queenscliffe	31:35	47	38:31	41	38:20	42	42:09	24	48:50	44
South Gippsland	36:54	303	37:29	302	40:15	331	40:37	289	40:06	327
Southern Grampians	44:40	165	42:07	178	42:36	168	46:24	152	45:49	177
Stonnington	49:40	607	47:27	617	49:45	588	53:42	561	47:43	618
Strathbogie	53:32	150	55:02	141	57:11	169	52:08	137	52:25	129
Surf Coast	38:25	249	36:37	263	38:01	224	42:19	229	42:27	262
Swan Hill	44:08	267	41:41	300	43:35	281	42:39	243	42:57	266
Towong	50:17	74	48:40	72	55:20	71	63:05	65	71:56	73
Wangaratta	45:02	355	42:58	405	44:05	377	49:23	366	45:19	362
Warrnambool	35:41	340	36:40	311	41:48	322	42:34	339	43:11	339
Wellington	43:02	477	40:26	479	43:59	466	43:53	468	43:44	471
West Wimmera	41:57	41	41:31	36	46:12	38	55:23	34	48:16	39
Whitehorse	48:20	1,014	44:07	1,057	49:10	986	51:19	973	46:11	983
Whittlesea	41:29	1,456	40:41	1,509	42:53	1,536	43:01	1,423	42:22	1,495
Wodonga	44:22	417	41:27	440	45:15	397	44:39	404	45:44	414
Wyndham	38:59	1,479	40:44	1,465	41:28	1,486	42:33	1,482	39:56	1,538
Yarra	45:32	652	43:04	657	44:25	645	43:52	599	46:14	690
Yarra Ranges	43:26	1,035	39:47	1,100	42:51	1,052	45:00	987	40:35	1,050
Yarriambiack	47:02	89	46:53	65	52:04	80	49:53	92	52:24	75
Unincorporated Vic	82:02	3	36:22	6	39:12	15	47:23	130	52:43	4
Interstate LGAs	50:19	153	47:49	150	48:54	152	47:44	124	49:53	149
Total AV	45:16	51,459	43:14	51,138	45:04	51,356	46:29	49,525	44:32	51,413

NOTE: The "Total AV" result includes a small number of incidents for which we are unable to determine the LGA.

* The Moonee Valley LGA includes the airport to which a significant number of Code 2 inter hospital transfers (IHTs) arrive. IHTs often have extended response times due to the emergency road ambulance waiting at the airport for the patient to arrive by aircraft. Removing IHTs from the Moonee Valley Code 2 response time results in performance similar to surrounding LGAs.



Ambulance Victoria

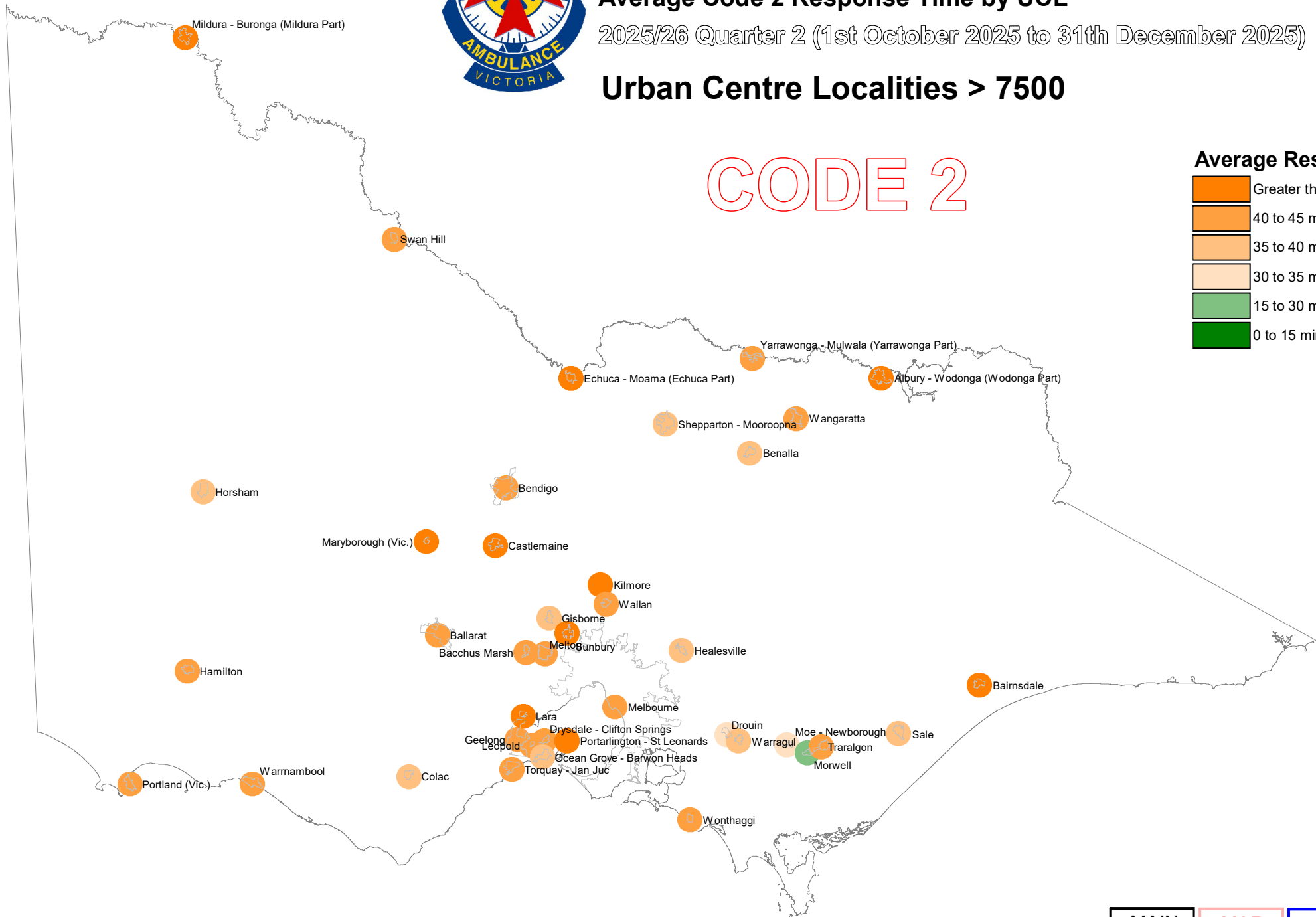
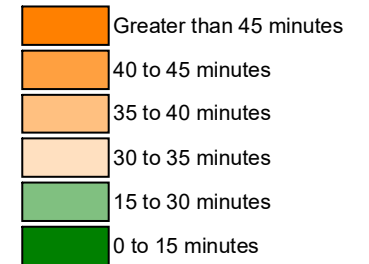
Average Code 2 Response Time by UCL

2025/26 Quarter 2 (1st October 2025 to 31st December 2025)

Urban Centre Localities > 7500

CODE 2

Average Response Time





Qtr 2 2024/25

Qtr 3 2024/25

Qtr 4 2024/25

Qtr 1 2025/26

Qtr 2 2025/26

Code 2 First Response Performance by UCL

UCL Name

	Average Response Time Minutes	Total Number of First Responses
Albury - Wodonga (Wodonga Part)	43:03	387
Bacchus Marsh	46:39	274
Bairnsdale	51:13	259
Ballarat	45:00	1,141
Benalla	47:12	168
Bendigo	45:34	1,001
Castlemaine	50:02	147
Colac	42:35	208
Drouin	38:39	118
Drysdale - Clifton Springs	43:46	111
Echuca - Moama (Echuca Part)	46:51	229
Geelong	40:40	1,838
Gisborne	34:55	92
Hamilton	38:31	120
Healesville	40:45	113
Horsham	37:04	238
Kilmore	42:50	165
Lara	48:17	98
Leopold	36:17	74
Maryborough (Vic.)	46:57	227
Melbourne	46:11	31,495
Melton	43:24	711
Mildura - Buronga (Mildura Part)	42:19	466
Moe - Newborough	29:31	229
Morwell	29:58	289
Ocean Grove - Barwon Heads	36:13	127
Portarlington - St Leonards	46:44	98
Portland (Vic.)	37:20	152
Sale	36:26	203
Shepparton - Mooropna	41:54	671
Sunbury	48:08	276
Swan Hill	43:25	184
Torquay - Jan Juc	36:35	136
Traralgon	38:43	323
Wallan	36:58	113
Wangaratta	43:24	306
Warragul	38:59	273
Warrnambool	35:26	328
Wonthaggi	51:10	207
Yarrawonga - Mulwala (Yarrawonga Part)	44:17	143

Average Response Time Minutes	Total Number of First Responses
40:37	409
37:54	244
56:44	251
41:18	1,078
44:08	180
43:06	929
46:06	146
44:28	166
37:27	117
47:07	146
47:30	234
41:48	1,811
34:58	87
38:19	127
41:07	104
36:38	252
44:04	167
35:30	89
41:39	71
36:06	190
43:48	31,145
38:45	695
44:37	471
30:44	277
31:13	254
35:22	129
46:28	89
36:20	171
28:18	189
40:28	695
41:11	258
40:17	206
38:57	131
40:21	375
40:17	97
39:25	345
35:18	267
36:29	304
45:49	194
40:15	123

Average Response Time Minutes	Total Number of First Responses
45:10	362
43:07	276
50:30	273
46:20	1,122
44:15	217
41:40	980
48:37	143
47:19	181
36:15	120
39:57	132
50:36	219
42:47	1,782
39:19	108
38:23	127
36:59	122
42:15	218
45:38	172
47:01	101
44:37	81
42:33	199
45:29	31,286
45:15	758
47:23	477
34:27	290
28:09	257
46:22	144
45:01	92
33:34	144
34:32	196
39:20	661
42:41	277
43:55	195
33:24	115
39:27	381
42:10	107
40:33	317
44:10	270
41:59	314
46:01	209
44:36	153

Average Response Time Minutes	Total Number of First Responses
44:10	367
45:18	258
49:32	267
44:32	1,036
43:05	180
42:20	911
49:02	140
43:16	183
36:37	112
39:32	136
48:28	226
42:02	1,750
35:14	88
44:14	116
39:51	108
38:33	248
44:40	158
44:07	89
39:37	83
42:59	225
47:50	30,108
42:10	712
44:08	492
35:12	304
34:04	269
40:03	124
47:26	72
31:23	161
33:20	179
42:15	646
41:40	282
42:31	166
40:17	131
41:03	359
41:52	120
47:20	313
41:55	300
42:25	333
46:19	216
44:10	129

Average Response Time Minutes	Total Number of First Responses
45:54	383
42:04	222
47:47	278
44:35	1,050
39:52	197
44:35	1,038
48:48	137
38:20	193
34:58	128
44:24	122
46:54	251
42:40	1,750
38:32	85
40:13	112
35:57	116
35:12	229
47:34	171
47:51	117
40:23	82
47:09	197
44:47	31,591
43:24	728
45:30	445
34:14	302
28:46	241
35:55	163
48:29	106
44:47	179
36:03	196
38:18	653
46:27	272
42:42	183
41:37	138
41:21	349
41:07	117
42:31	308
39:41	259
43:19	332
41:50	232
42:35	151

MAIN

MAP

TABLE

CHART

Glossary

Response Time	Response time measures the time from a triple zero (000) call being answered and registered by the Emergency Services Telecommunications Authority (ESTA), to the time the first AV resource arrives at the incident scene. Response times are based on data sourced from the Computer Aided Dispatch (CAD) system.
Code 1 incident	Code 1 incidents require urgent paramedic and hospital care, based on information available at time of call.
Code 2 incident	Code 2 incidents are acute and time sensitive, but do not require a lights and sirens response.
% <= 15mins	This is the percentage of Code 1 first responses arriving in 15 minutes or less. This is calculated by dividing the number of Code 1 first responses arriving in 15 minutes or less by the total number of Code 1 first arrivals. When AV respond to an incident, we sometimes dispatch multiple AV resources to that incident. “First response” refers to the first AV resource to arrive at the incident scene.
Average Response Time	The average response time is the average response time for the area being reported, which is calculated by dividing the sum of the response times by the number of response times within the area being reported. The average response time is provided in minutes and seconds.
Number of First Responses	This is the total number of first arrivals within the reported time period.
UCL (Urban Centres Localities)	These are geographical areas based on the Australian Bureau of Statistics Urban Centres and Localities (UCLs) boundaries and residential population. Ambulance Victoria reports performance for larger UCLs where population exceeds 7,500 persons.
LGA (Local Government Area)	Local government in Victoria comprises of 79 municipal districts. They are often referred to as local government areas (LGAs). The number of LGAs and their boundaries can change over time. LGAs are as defined by Local Government Victoria, which is part of the Department of Transport, Planning and Local Infrastructure.
Interstate LGAs	Incidents responded to by AV resources outside the Victorian LGA Boundaries